



Summer 2005

TeamPraxis' Continuous Investment and Support

ARTHUR TSOI, *Vice President/Chief Information Officer*



Over the years, the computing environment has changed dramatically on the desktop environment, but also on server based applications, such as Misys PM. The HIPAA version of Misys PM requires a more powerful server and memory to run efficiently. At the same time, our management team and clients require more real time reporting to help analyze our businesses.

Misys 7.0.2 – I am very pleased to announce that TeamPraxis has purchased a new RS6000 server recently to handle the ongoing processing demands and the new version of Misys PM 7.0.2. This is a significant investment and project that TeamPraxis is undertaking. The purchase agreement alone has taken months for the Misys and TeamPraxis management and legal teams to iron out all the details.

Not only will the server be able to handle all the existing Misys users' performance needs, but also our future business growth. The server is one of the latest IBM servers in the market which will have additional room for both processors and memory upgrades in the future. The server will be housed in the TimeWarner's secured data center which will provide much longer redundancy backup power should power outage takes place and physical security safeguard.

In the next few months, we will be working closely with our network engineers, Help Desk, developers and Misys to implement this new server. In Misys PM version 7.0.2, Misys has made significant database structural changes and lengthened many data fields. Currently we are making changes on all the TeamPraxis Hawaii-Ready modules (e.g. HIPAA editors, eligibility modules, customized reports, and so forth) to address all the changes in the data fields and database structure. In addition, some of our Help Desk staff will start testing the new version of the application and our customized modules. Furthermore, we will be working closely with you and your organization in the next few months with the migration phase. We will be converting your database to the new file systems and providing you access to our new server.

The new version of Misys PM provides some enhancements related to HIPAA Security mandates, but also corrects some of the known issues. (e.g. appointment dates limitation).

As I mentioned above, this is a significant purchase and upgrade project for TeamPraxis which shows our continuous commitment to our support and service of Misys PM.

More Electronic Claims – In our EDI area, we have been working with Per-Se Technologies to provide clearinghouse services to handle some of the governmental claims and mainland commercial claims. We successfully transitioned some of our clients to send electronic claims to WPS-Tricare via Per-Se's clearinghouse services. In the near future, we will continue to test with other commercial insurance carriers via Per-Se as well as sending our hard copy CMS-1500 claims to payers that cannot accept electronic claims.

Electronic Secondary Claims – Currently, we are able to provide secondary electronic claims to HMSA and Medicare. CMS has recently announced that they will monitor the amount of hard copy claims received by the providers starting July 1, 2005. If providers cannot meet criteria to submit paper claims, the paper claims may be denied and not paid eventually. For Full Service clients, we are submitting secondary electronic claims on their behalf. For the Turnkey clients who handle their own billing, if you have not started to do so, please contact our Help Desk staff for guidance and instructions on how you can do so.