



TouchWorks Ranked #1 in KLAS

Who is KLAS?

KLAS is an industry survey that independently monitors vendor performance based solely on user feedback and experiences with healthcare software. KLAS' mission is to improve the delivery of healthcare technology by independently measuring and reporting on vendor performance. KLAS helps healthcare providers make informed technology decisions by offering accurate, impartial vendor performance information, and is widely considered the Consumer Reports of healthcare IT.

Why is TouchWorks EHR#1?

- ▶ An industry leading EHR and practice management solution used by more than 25,000 physicians.
- ▶ Proven solution chosen by half of the nations academic medical center.
- ▶ Established methodologies to manage the entire implementation process from start to finish resulting in the highest ranking for on-time and on budget delivery.
- ▶ Automated support tools to remotely monitor and fix performance issues proactively.
- ▶ 3rd party interfaces to hundreds of labs, devices, pharmacies, and hospitals within over a thousand interfaces live in the field today.
- ▶ Dedicated senior executive sponsor assigned to every client to ensure strength of partnership.
- ▶ The vision to keep practices profitable with clinical trial solutions, medication dispensing, and to lead the way with pay-for-performance.



Find out why TouchWorks was rated #1 by KLAS, the Consumer Reports of Healthcare IT.

Call today for more information or to schedule a demonstration!

Ambulatory EMR (26-100 Physicians)

Rank	Previous Rank	Vendor/Product	Overall Score	Rating % Change	Performance Indicator Average	Business Indicator Average	% Rated as Best Vendor
Current Products							
1	NA	Allscripts TouchWorks EHR	83.62	NA	7.42	86%	60%
2	NA	GE Centricity EMR	78.39	NA	6.88	83%	50%
3	NA	NextGen EMR	78.13	NA	6.86	83%	41%
4	NA	Misys EMR	75.63	NA	6.75	77%	43%
NA	NA	Cerner Millennium PowerChart Office*	59.96	NA	5.58	55%	40%
NA	NA	eClinicalWorks EMR*	75.66	NA	6.52	83%	33%
NA	NA	Epic EpicCare Ambulatory*	90.46	NA	8.11	91%	86%
NA	NA	InteGreat IC Chart*	79.63	NA	7.15	80%	50%
Component [C], Superseded [S] or Not Primary [NP] Products							
NA	NA	Allscripts HealthMatics EMR* [NP]	89.66	NA	8.06	90%	56%

*Preliminary scores do not meet KLAS minimum confidence level - Table Legend can be found on page 104

Rank	Vendor	Lowest Rated Area	Highest Rated Area	Buy Again	Keeps Promises	Technology Easy to Implement/Support	Works As Promoted	Recommend to a Friend/Peer
1	Allscripts TouchWorks EHR	Proactive Service, 6.4	Implementation within Budget, 8.5	91%	61%	7.6	7.4	91%
2	GE Centricity EMR	Good Job Selling, 6.4	Worth the Effort, 7.5	91%	62%	6.9	6.9	91%
3	NextGen EMR	Quality of Implementation, 6.1	Interfaces Met Deadlines, 7.5	95%	63%	6.9	6.8	84%
4	Misys EMR	Quality of Training, 6.1	Implementation within Budget, 7.5	73%	45%	6.5	6.8	70%

www.klasresearch.com.

Top 20 2007 Year-End Report: Ambulatory EMR (26-100) physicians

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