



Summer 2005

TeamPraxis Walks the Talk

MELODY MIYASHIRO, *Director of Human Resources*



My name is Melody Miyashiro and I recently joined the TeamPraxis Ohana this past January, serving as their Director of Human Resources. I'd like to take this opportunity not only to introduce myself, but also to share with you the excitement emerging from our offices.

I'm so excited: Although my service with TeamPraxis is limited to the past 6 months, I can sincerely say it is amazing to work with Hawaii's finest talent in the medical billing industry. The integration of wonderful people and our state-of-the-art technology is a recipe for success. I am grateful to work alongside senior leadership as we build a robust and comprehensive team; improving individual, team and organizational performance. Continual evaluation of our organization development opportunities and influencing strategic change within TeamPraxis is intrinsic to our values. It is my pledge to you, our client, and each and every team member that I will dedicate my efforts to lead the implementation of TeamPraxis' progress by providing high-level coaching and support.

Why choose TeamPraxis? What an awesome opportunity to work with a company that applies progressive technologies which are aligned with its mission, vision and goals. We're growing by leaps and bounds; currently 80 team members strong. In a season of record low unemployment rates (2.9%), TeamPraxis has experienced a growth rate of 47% in the past 6 months and trends a spectacular turnover rate of 14% (largely due in part to relocations out of the state beyond our control) as compared to the industry average turnover rate of 25%. In May 2005, TeamPraxis expanded its offices to occupy areas on both the 11th and 18th floor of the Ala Moana Pacific Center. Our team-based structure allows our staff to keep up with the rapid changes in the healthcare industry, ultimately allowing us to better serve you, our clients, more effectively and efficiently.

TeamPraxis Values:

"At TeamPraxis, we know that technology alone is not enough and that people make all the difference. We make it a point to find people who are responsive and willing to share their knowledge and be part of our team. Ultimately, when you work with us, you gain a team who wants your company to win just as much as you do."

- Teamwork:** We will work together, knowing that unity means diverse people working together with the same purpose & values towards the same goal.
- Excellence:** We will strive to excel by pressing through obstacles and adversity.
- Attitude:** We will choose to make a commitment that every challenge will change us for the better.
- Mutual Respect:** We will commit to have integrity and speak with accountability.

I'm thrilled to be a part of a dynamic organization and I look forward to working with you in the coming months.