

# HouseCalls™

AUTOMATED MESSAGING SYSTEM

**TeamPraxis®**  
Transforming Healthcare Communities Nationwide

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**TeleVox®**  
HIGH TECH HUMAN TOUCH™

# Important information for TeamPraxis<sup>SM</sup> clients.

What if you could streamline operations and provide personalized service to your patients while saving valuable time and money?

As a ConnxtMD PM system user, you can do just that with TeleVox's premier product, HouseCalls™. HouseCalls automatically delivers phone, e-mail and text appointment confirmations and other messages to your patients at any time you choose.

## MULTIPLE MESSAGE TYPES

- Appointment confirmations
- New patient welcome calls
- Pre- and post-procedure instructions

## How It Works

Each day HouseCalls automatically imports the calling schedule from ConnxtMD and uses that patient-specific information to create a message. The message is then delivered by TeleVox's state-of-the-art data center. It's that simple—and there's no extra work for staff members.

## Message Quality

HouseCalls messages are recorded by professional broadcast voice talent, so patients hear a natural-sounding message, never a mechanical voice. It helps maintain the personal touch that patients have come to expect.

## Multiple Response Options

Interactive response options ensure crucial two-way communication between you and your patients.

## Reporting

Daily reports detail calling activity and call statuses for each day's calling session to help track results.

## Other Features

Calling campaigns can be further customized with multilingual capabilities, call blocking functionality, message mapping and answering machine detection.

## Flexible Compatibility

HouseCalls is a hosted application, meaning there is no hardware or software to be installed at your location. You simply need a workstation PC and access to the Internet. The scalable nature of HouseCalls allows the system to grow with your patient communication needs.

## Integration

Custom bridges enable HouseCalls to interface with ConnxtMD and import all necessary information, eliminating data entry and ensuring accurate message content. The call results will even populate in your system.

## Benefits

- Messages can be delivered any time of the day, evening or weekend
- Reduces appointment no-shows
- Increases revenue
- Improves patient compliance
- Opens office phone lines
- Eliminates postal expense
- No hardware to install
- Immediate ROI
- Saves time for staff members
- Personalized, consistent patient communication
- Convenient response options

## About TeleVox

With over 17,000 clients, TeleVox is the proven leader in messaging solutions for the healthcare industry. Combining a diverse mix of outbound message delivery, inbound inquiry, Internet services and on-hold messaging, TeleVox provides a variety of solutions that will improve the quality of service you deliver to your patients.

For more information, contact TeamPraxis Sales at (808) 948-9343 or [sales@teampraxis.com](mailto:sales@teampraxis.com).



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