

Recommended Hardware/Software - TouchWorks EHR & ConnxtMD

Processor/CPU	<ul style="list-style-type: none"> • Intel or AMD processors <p style="color: orange;">(Note: Sempron or Celeron not recommended)</p>
Memory	<ul style="list-style-type: none"> • 4GB of RAM or higher
Monitor/Display	<ul style="list-style-type: none"> • Resolution of 1280 x 1024 SXGA or higher for Standard Format • Resolution of 1440 x 900 WXGA+ or higher for Wide Screen Format
Connectivity	<ul style="list-style-type: none"> • 802.11g/n/ac or better Wireless Network Card • RJ-45 10/100/1000 Gigabit Ethernet Wired Network Card • USB 2.0 and/or USB 3.0 <p style="color: orange;">(Note: Wireless connectivity not guaranteed)</p>
Operating System	<ul style="list-style-type: none"> • Windows 7 Professional 64-bit • Windows 8.1 Professional 64-bit • Windows 10 Professional 64-bit
Web Browser	<ul style="list-style-type: none"> • Internet Explorer 11 is required for ConnxtMD for TouchWorks EHR (TW EHR)
Third Party Software (ConnxtMD-Specific)	<ul style="list-style-type: none"> • PDF Viewing Software - Adobe Reader XI • Info Form Viewing Software - Microsoft Word or Word Viewer • Spreadsheet Viewing Software for Reporting - Microsoft Excel
Anti-Virus Software	<ul style="list-style-type: none"> • Microsoft Security Essentials (Free - for businesses with up to 10 PCs) • AVG Anti-Virus Business Edition (Paid - for businesses with over 10 PCs)

	<p>(Note: TeamPraxis recommends installing Anti-Virus Software; Internet Security Suites/Firewall Applications are not supported by TeamPraxis; Windows 8/8.1 Pro and Windows 10 Pro have pre-installed Anti-Virus software; Third party firewalls may cause issues with TouchWorks Scan.)</p>
Printer	<ul style="list-style-type: none"> • Network Printer with built-in Ethernet 10/100 • PCL5e/PCL6 Support and HP LaserJet 4 Compatible Drivers
Scanner	<ul style="list-style-type: none"> • ISIS Scanner with Automatic Document Feeder (ADF) <p>(Note: Scanner recommendation only for TouchWorks Scan)</p>
Recommended Hardware Models (Tested & confirmed compatible)	<ul style="list-style-type: none"> • Desktop – Dell OptiPlex 9020 SFF • Notebook – Dell XPS 13 (Ultrabook), Dell Latitude 15 3000 (Notebook) • Printer – HP LaserJet Pro M401dn • Scanner – Fujitsu fi-7160
Recommended Brands (if not purchasing a Recommended Hardware Model)	<ul style="list-style-type: none"> • Computer - Dell, HP, or Lenovo Professional Models • Printer – HP or Brother Business Models • Scanner – Fujitsu Business Models • Warranty - 3 Year Next Business Day (NBD) On-site Service <p>(Note: Home/Consumer models not recommended; Apple Mac hardware running Windows is supported)</p>

Notes:

- Windows 7 Professional 64-bit is our recommended operating system version, and Internet Explorer 11 is our recommended IE version, for maximum security, performance, reliability, and application compatibility.
- Windows XP and Vista are not recommended due to reduced security and reliability.
- If you have any computers running Windows XP or Vista, we recommend replacing them with new computers running Windows 7 Professional 64-bit or upgrading them if the hardware supports Windows 7 and you have purchased a Windows 7 license. To upgrade to Windows 7, we recommend an Intel Core i3, i5, or i7 processor, 4GB of RAM (memory) or higher, and 40GB of hard disk space or higher.
- Windows 8.1 Pro and Windows 10 Pro are now supported by TeamPraxis.
- Internet Explorer versions 6, 7, 8, 9, 10, & Edge are not supported by TeamPraxis.
- Operating System upgrades and third-party software installations/upgrades are done at the user's discretion
- Customers are responsible for all costs related to upgrading to Windows 7 Pro/Windows 8.1 Pro or higher, including but not limited to hardware, software, labor, setup, data backup and transfer, and application reinstallation.
- Customers are responsible for all costs related to any third-party software, including but not limited to hardware, software, labor, setup, and application reinstallation. TeamPraxis does not guarantee the functionality of these third-party applications.

Please contact the TeamPraxis Help Desk if you have any questions.