

**From:** PS Admin PS\_Admin@hmsa.com  
**Subject:** HMSA Provider Directory Update  
**Date:** October 9, 2018 at 11:59 AM  
**To:** Seiko Oda soda@teampraxis.com



Aloha HMSA Participating Provider,

Accurate information on your practice is critical to our members who rely on our directories. They need up-to-date information to make it easier to contact providers in our network. Also, the Centers for Medicare & Medicaid Services (CMS) requires us to have current information.

As a reminder, we need to be notified immediately in writing when you have changes such as your ability to accept new patients, your street address or appointment phone number, or anything else that may affect patient access to care. Please verify that we have your correct "Find a Doctor" information at [hmsa.com/search/providers](https://hmsa.com/search/providers) for each of your practice locations. Demographic information for each practice location is presented in the table below.

Please use this link: <https://provider.hmsa.com/ProviderSelfService> to the provider portal that will enable updates to your demographic information currently presented on HMSA's online directory (aka "Find a Doctor"). At this time, provider locations associated with medical groups will not be editable in the portal. We are working on adding online group updates in the future. For now, providers should reach out to their group administrators to conduct any updates.

If group administrators need to update information associated with their providers they will need to fill out the applicable form from the list below and submit to us. For your convenience, here are the URLs for the forms. Instructions for submitting the form are on the last page of each form.

- You're changing your PCP status or your status about accepting new patients:  
[hmsa.com/portal/provider/HMSA\\_Change\\_in\\_Provider\\_Panel\\_Form.pdf](https://hmsa.com/portal/provider/HMSA_Change_in_Provider_Panel_Form.pdf)
- You no longer practice at one of your locations:  
[hmsa.com/portal/provider/HMSA\\_Provider\\_Address\\_Change\\_Form.pdf](https://hmsa.com/portal/provider/HMSA_Provider_Address_Change_Form.pdf)
- You closed one of your locations:  
[hmsa.com/portal/provider/HMSA\\_Provider\\_Closed\\_Location\\_Form.pdf](https://hmsa.com/portal/provider/HMSA_Provider_Closed_Location_Form.pdf)
- You added a location:  
[hmsa.com/portal/provider/HMSA\\_Provider\\_Additional\\_Location\\_Form.pdf](https://hmsa.com/portal/provider/HMSA_Provider_Additional_Location_Form.pdf)

If you have any questions, call us at 948-6820 on Oahu or 1 (877) 304-4672 toll-free on the Neighbor Islands, 8 a.m. to 4 p.m., Monday through Friday.

Thank you for taking care of this promptly and for the care you provide to our members.

Sincerely,

A handwritten signature in black ink that reads "Jayme A. Puu".

Jayme A Puu  
Vice President  
Internal Operations

## Darin Awaya

**Hospital Affiliation(s):** [Kuakini Medical Center, Pali Momi Medical Center, Straub Clinic & Hospital](#)

**Provider Language(s):** [Not Provided](#)

**Provider Email:** [soda@teampraxis.com](mailto:soda@teampraxis.com)

**Location 1: 405 N Kuakini St Suite 1105  
Honolulu, HI 96817**

**Location 2: 405 N Kuakini St Suite 1105  
Honolulu, HI 96817**

**Appt Ph:** [8085322056](tel:8085322056)  
**Handicap Accessible:** [N](#)  
**Staff Languages:** [Not Provided](#)  
**Marketing Specialty:** [Orthopedic Surgery](#)

**Appt Ph:** [8085322056](tel:8085322056)  
**Handicap Accessible:** [N](#)  
**Staff Languages:** [Not Provided](#)  
**Marketing Specialty:** [Orthopedic Surgery](#)

***NEW PATIENT ACCEPTANCE STATUS PER LINE OF BUSINESS***

***NEW PATIENT ACCEPTANCE STATUS PER LINE OF BUSINESS***

**Children's Plan:** [Restrictions on new members. Call for assistance.](#)  
**HMO:** [Accepting New Patients](#)  
**HMO Vision:**  
**Medicare:** [Restrictions on new members. Call for assistance.](#)  
**PPO:** [Restrictions on new members. Call for assistance.](#)  
**Quest Integration:** [Not accepting new patients](#)  
**Vision PPO:**

**Children's Plan:** [Restrictions on new members. Call for assistance.](#)  
**HMO:** [Restrictions on new members. Call for assistance.](#)  
**HMO Vision:**  
**Medicare:** [Restrictions on new members. Call for assistance.](#)  
**PPO:** [Restrictions on new members. Call for assistance.](#)  
**Quest Integration:** [Not accepting new patients](#)  
**Vision PPO:**

**Location 3: 405 N Kuakini St Suite 1105  
Honolulu, HI 96817**

**Location 4: 405 N Kuakini St Suite 1105  
Honolulu, HI 96817**

**Appt Ph:** [8085322056](tel:8085322056)  
**Handicap Accessible:** [N](#)  
**Staff Languages:** [Not Provided](#)  
**Marketing Specialty:** [Surgery-Orthopedic](#)

**Appt Ph:** [8085322056](tel:8085322056)  
**Handicap Accessible:** [N](#)  
**Staff Languages:** [Not Provided](#)  
**Marketing Specialty:** [Surgery-Orthopedic](#)

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<p>Location 5: <b>98-1079 Moanalua Rd Suite 300 Aiea, HI 96701</b></p>	<p>Location 6: <b>98-1079 Moanalua Rd Suite 300 Aiea, HI 96701</b></p>
<p><b>Appt Ph:</b> 8085322056  <b>Handicap Accessible:</b> Y  <b>Staff Languages:</b> Not Provided  <b>Marketing Specialty:</b> Orthopedic Surgery</p> <p><b>NEW PATIENT ACCEPTANCE STATUS PER LINE OF BUSINESS</b></p> <p><b>Children's Plan:</b> Restrictions on new members. Call for assistance.  <b>HMO:</b> Accepting New Patients  <b>HMO Vision:</b>  <b>Medicare:</b> Restrictions on new members. Call for assistance.  <b>PPO:</b> Restrictions on new members. Call for assistance.  <b>Quest Integration:</b> Not accepting new patients  <b>Vision PPO:</b></p>	<p><b>Appt Ph:</b> 8085322056  <b>Handicap Accessible:</b> Y  <b>Staff Languages:</b> Not Provided  <b>Marketing Specialty:</b> Orthopedic Surgery</p> <p><b>NEW PATIENT ACCEPTANCE STATUS PER LINE OF BUSINESS</b></p> <p><b>Children's Plan:</b> Restrictions on new members. Call for assistance.  <b>HMO:</b> Restrictions on new members. Call for assistance.  <b>HMO Vision:</b>  <b>Medicare:</b> Restrictions on new members. Call for assistance.  <b>PPO:</b> Restrictions on new members. Call for assistance.  <b>Quest Integration:</b> Not accepting new patients  <b>Vision PPO:</b></p>

If you have any questions, please reply to this email or [contact us](#) in another way that's convenient to you. You can also learn more about our plans and get information on our wellness programs at [hmsa.com](https://www.hmsa.com).

We comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability or sex.

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[Non-discrimination notice](#)

Need a Language Interpreter?

[‘Ōlelo Hawai‘i](#) | [Bisaya](#) | [繁體中文](#) | [Ilokano](#) | [日本語](#) | [한국어](#) | [ພາສາລາວ](#) | [Kajin Majōl](#) | [Lokaiahn Pohnpei](#) | [Gagana Sāmoa](#) | [Español](#) | [Tagalog](#) | [Tonga](#) | [Foosun Chuuk](#) | [Tiếng Việt](#)

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