



October 2, 2015

Changes in HMSA's 2016 primary care Pay-for-Quality programs

Dear Provider:

Thank you for your dedication to providing high quality care to HMSA members. Your hard work has improved the quality of health care and enhanced the patient experience. Together we've made important gains in clinical quality, patient safety, cost management, and well-being improvement.

To keep moving forward we'll need a sustainable health care delivery system and a financially viable HMSA. Analysis of our third quarter financial results shows losses that we must address. We're now reviewing all of our internal and external programs and processes to ensure the proper balance of progress and financial responsibility.

The changes we're making in our Pay-for-Quality (P4Q) programs for next year are part of this philosophy.

In 2016, our P4Q programs will continue focusing on processes and outcomes that result in high-value primary care for our members. The following changes start January 1, 2016:

I. **Program Eligibility: Provider Organization (PO) Participation for Commercial and HMSA Akamai Advantage**

To be eligible for participation in the Commercial and Akamai Advantage P4Q programs, primary care providers (PCPs) must belong to a PO (be participating in the Patient-Centered Medical Home program).

II. **Financial Considerations**

- **Per member per month (PMPM):** The maximum potential payment will be \$4.25 PMPM for the Commercial P4Q program and \$2.75 PMPM for the QUEST Integration P4Q program. The PMPM amounts for the HMSA Akamai Advantage P4Q program will continue to vary by measure.
- **Review of Chronic Conditions (RCC) adjuster:** The RCC measure performance adjuster has been updated.

2016 RCC Performance Rate	Adjuster
< 60.00%	0%
60.00% - 69.99%	75%
≥ 70.00%	100%

- **Minimum scoring threshold:** For the Commercial, QUEST Integration, and Akamai Advantage P4Q programs, providers must score at least 40 percent overall in each program to earn any PMPM awards. Overall scores will be determined by the provider's pay rate for each line of business.

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III. Cozeva Quality Dashboard: Display Changes

The Comprehensive Diabetes Care – HbA1c control measures will be displayed as “in control.” While the measure specifications will remain the same, the display will show an inverse (positive).

IV. Measure Specifications

- The body mass index (BMI) assessment measure denominator will include patients ages 18-74 years.
- The Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents will be added to the Commercial and QUEST Integration programs. This measure includes the following assessments for children and adolescents ages 3-17 years:
 - BMI percentile documentation.
 - Counseling for nutrition.
 - Counseling for physical activity.
- Numerator specifications for the Breast Cancer Screening measure have been changed as follows: Patients who had one or more mammograms performed during the measurement period or the 12 months prior to the measurement period.
- The Advance Care Planning measure will accept the following new additional codes for numerator credit: 1123F, 1124F, 99497, and 99498.

V. Removal of Measures

Commercial P4Q program:

- Annual Monitoring for patients on ACEI or ARB.
- Annual Monitoring for patients on Diuretics.
- Medication Adherence for Cholesterol (Statins).
- Medication Adherence for Hypertension (RAS antagonist).
- Medication Adherence for Oral Diabetes Medications.

QUEST Integration P4Q program:

- Annual Monitoring for patients on ACEI or ARB.
- Annual monitoring for patients on Diuretics.
- Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis.
- Medication Adherence for Cholesterol (Statins).
- Medication Adherence for Hypertension (RAS antagonist).
- Medication Adherence for Oral Diabetes Medications.

HMSA Akamai Advantage P4Q program:

- Comprehensive Diabetes Treatment.

We encourage you to review the 2016 program guide for details on these changes. The 2016 program guide will be available in December 2015 on hmsa.com/providers/qualityprogram/default.aspx. Provider training sessions will also be scheduled to review the program changes. We look forward to our continuing partnership as we all strive to improve the health of Hawaii's people.

Thank you again for the excellent care you provide to our members and for supporting HMSA.

Sincerely,



Mark Mugiishi, M.D.
Senior Vice President
Clinical Affairs